VIETNAM –

MARKET INSIGHTS &

OPPORTUNITIES

August 2024



AGENDA:

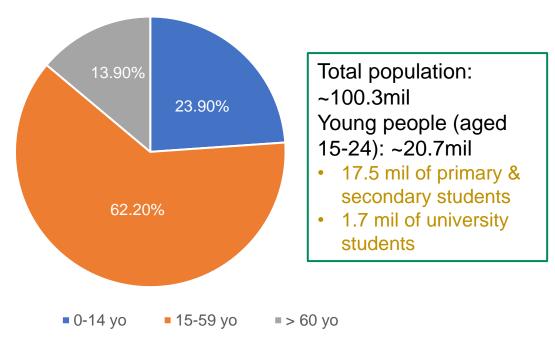
Vietnam market insights (trends and demand)
 Opportunities and barriers to student recruitment
 Tips to get cut-through in Vietnam market



1. Vietnam = highly potential market in SEA, yet competition is tough.



VIET NAM'S 'GOLDEN POPULATION'



ROBUST ECONOMIC DEVELOPMENT

- 2023 GDP: USD 430B **5,05%** vs. 2022
- 2024 projected growth rate
 5.8% (IMF)
 - ✓ 6.0% (ADB)
- Middle class account for 13% in 2023 (projected: 26% by 2026)
- **19,400 millionaires** by end 2023 **98%** over the past decade – the highest growth worldwide

KEEN TO INVEST IN EDUCATION

State budget for education accounts for

18% of total expenditure over the past 10 years, equivalent to 4,9% of GDP

Education spending of household expenditure in major cities is 47%



Number of Vietnamese students studying overseas the

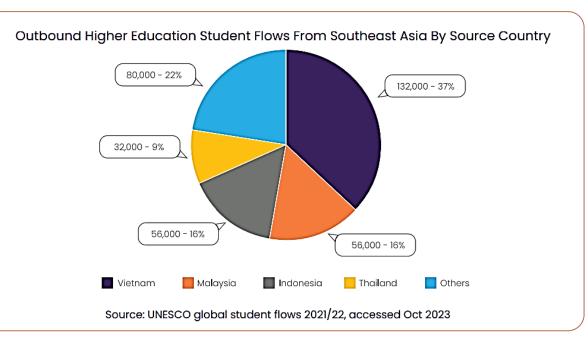
past years

2019-2020	190,000
2021-2022 (covid-19)	132,000
2023	200,000

Vietnamese students in the US in 2023

Region	Sub-Region	Place of Origin	Academic Level	Number of Students	% change from previous year
ASIA	Southeast	Vietnam	Undergraduate	14,295	2.5
	Asia		Graduate	3,768	4.8
			Non-Degree 🔶	561	30.8
			OPT	3,276	19.5

Viet Nam is the largest market for outbound students in Southeast Asia



NEW ZEALAND

Vietnamese students in Australia over years

Sector	2017	2018	2019	2020	2021	2022	2023
Higher Education	15,005	15,695	16,292	15,591	13,588	14,203	18,170
VET 🔶	6,922	5,887	5,679	<mark>6,06</mark> 9	6,288	6,304	8 <mark>,</mark> 860
Schools	2,918	3,535	4,250	3,951	2,839	2,374	3,460
ELICOS 🔶	4,529	3,754	4,405	2,927	1,411	2,774	8,418

DEMANDS FOR VOCATIONAL TRAINING IN VIETNAM

400,000 - 500,000

Vietnamese students enrol in vocational institutions every year



employment rate right after graduation

Industry – Institution partnerships (job guarantee, scholarships, foreign language learning, study exchange, internship abroad, etc.) to meet high demand from industry:



VIETNAM'S SKILLS SHORTAGES *

* Compiled by Austrade

Sectors: ICT, Electronics, Healthcare, Tourism, Aviation, Shipbuilding, Manufacturing, Waste treatment, Financial services (banking, insurance, securities)

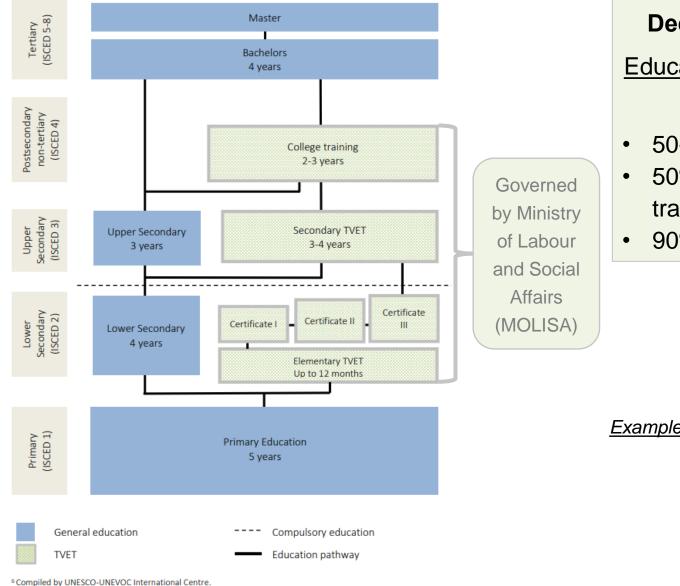
Skill areas: English language, Nursing, Pharmacy, Hospitality, Pilot training, Accounting and auditing, Machine operation, Component manufacture and assembly, Engineering – design and development, Computer literacy and programming/ Software engineering, Management (decision-making, leadership, delegation, motivation)

PRIORITY INDUSTRIES FOR DEVELOPMENT

Semiconductor technology, Manufacturing (electric vehicles, textiles, electronics, F&B, chemicial/ interior decoration, leather & footwear,...), Green Economy (renewable energy),...



TECHNICAL & VOCATIONAL EDUCATION & TRAINING (TVET) IN VIETNAM



Decision 2239/QĐ-TTg on approval of the Vocational

Education Development Strategy in the 2021-2030 period.

Goals toward 2030:

- 50-55% secondary students proceed to TVET system
- 50% workforce will undergo retraining & continuous training
- 90% labour with IT skills

1,886

<u>TVET institutions</u> in Vietnam (2024)

63.8% public vs. 36.2% non-public

Example:









VIETNAM

AUSTRALIA

TECHNICAL & VOCATIONAL EDUCATION & TRAINING (TVET) IN VIETNAM

SOME ODA-FUNDED PROGRAMMES & INTERNATIONAL PARTNERS

GERMAN: The Programme "Reform of TVET in Viet Nam"

https://www.tvet-vietnam.org/

AUSTRALIA: Aus4Skills

https://www.aus4skills.org/

KOREA: \$35mil loan for the establishment of 5 TVET colleges

SINGAPORE: Viet Nam – Singapore Vocational College







Duration 2024–2027



Australian Government

Department of Foreign Affairs and Trade

Funding: AUD 86.4 million

Duration: 2016-2025





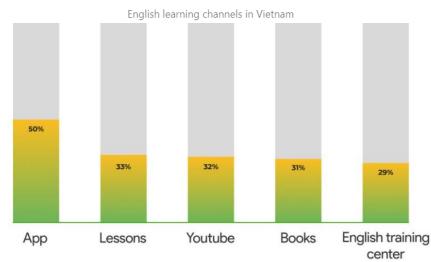




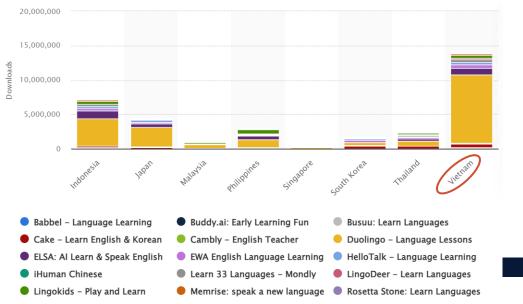
ENGLISH LANGUAGE TRAINING IN VIET NAM

RATE OF ENGLISH LEARNING THROUGH DIFFERENT CHANNELS

Source: Edtech Agency (2023)



Number of downloads of selected language learning apps in the Asia-Pacific region in 2023YTD, by market



KEY ENGLISH TRAINING CENTERS IN VIET NAM: ola ENGLISH BRITISH COUNCIL education for life **IELTS**Fight Ms HO& **IUNIO**R English Clu ANH NGÛ **MsHO G**iao tiếp THINK NEW

International English language certificates (IELTS, TOEIC, TOEFL, PTE,...) for:

- Viet Nam university entrance/ graduation
- Job opportunity (*Navigos* • Group survey - 60% job openings required foreign language skills)
- Study abroad & immigration •

>62% Vietnamese people taking IELTS in 2022 are between the ages of 16 and 22, four times more than in 2018.

AUSTRALIA

- Study in vocational schools with 6,000 8,000 AUD/ year
- Scholarship up to 2,000 AUD
- Study English program with 300 450 AUD/week









<u>USA</u>

- Study in vocational schools with \$4,000 \$9,000/ year
- Study English program with \$600 1200/week



Khám phá hình thức du học tiếng anh ngắn hạn tại Mỹ









CANADA

- Study in vocational schools with 11,000 17,000 CAD/ year
- Study English program with 1,000-1,500 CAD/ month



NEW ZEALAND

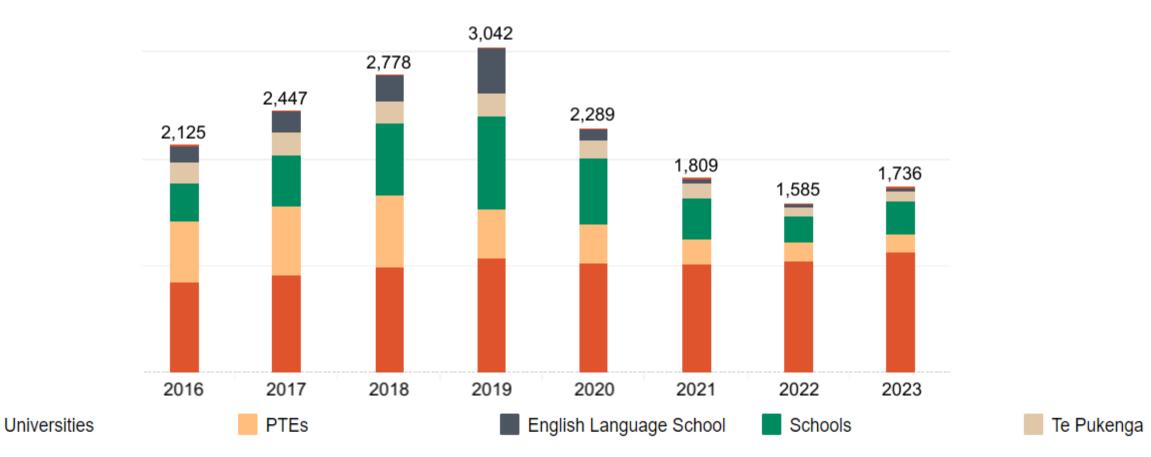




2. Opportunities & Barriers to student recruitment



VIETNAMESE STUDENTS IN NEW ZEALAND OVER YEARS



Vietnamese students in New Zealand for PTE sector

2016	2017	2018	2019	2020	2021	2022	2023
568	643	676	463	371	229	175	175



Agents – The Good. The Bad. The Ugly

- No anchor/big agents like other destinations (IDP-Australia, CEI-Canada, Shorelight-US, ISC-UK)
- Small agents relying mainly on word-of-mouth channel → difficult to scale & vulnerable to changes.
- New players joining the game: B2B agents, agents switching to NZ due to Australia's change of policies
- Agents tend to prioritise promoting for institutions that have in-market reps and scholarships and are willing to support their fairs.

THINK NEW

• The relationship between agents and INZ is constantly challenged.

Student demographics



(*) Based on agents' feedback (**) Source: FiftyFive5 Key cities: HCMC & Hanoi Emerging cities: Danang, Nha Trang, Daklak, Dalat, Vung Tau

1 Quality education

1

2

3

4

5

- 2 Career prospects abroad
- 3 Open doors for new opportunities in the future
 - Has a beautiful natural environment
 - Offers opportunities for outdoor leisure and adventure activities
 - Offers a quality education
 - A safe place to live and study
 - Is welcoming and accepting of people from other countries



TOP INFO SOURCES FOR VIETNAMESE STUDENTS & PARENTS

Source: Fiftyfive5

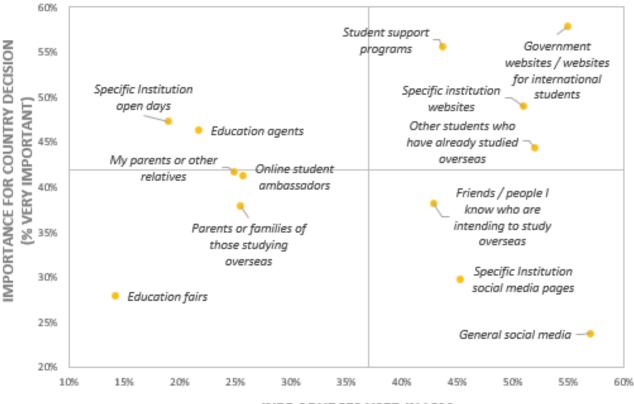
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General social media

Government websites/ websites for international students



Other students who have already studied overseas



INFO SOURCES USED IN L3M

KEY INFLUENCERS IN STUDY ABROAD CHOICES

Source: INTO University Partnerships: Vietnamese Gen Z, June 2022 survey

THINK NEW

- o Parents
- o In-person counselling (institution market representatives/ local agents)

3. Tips to get cut-through in Vietnam market



3 Golden Tips

- 1. Agents
 - A mixture of agents (B2B/B2C, old/new, NZ-only/multi-destinations)
 - Regular conversations on updates, scholarship offers, incentives, etc.
- 2. In-market visit
 - Not just agent visit. But to encourage agents to organise something for you during your visit.
 - No problem if no market visit. Support agents' online marketing instead.
- 3. Leveraging ENZ's initiatives
 - Education Fairs & Agent Seminars
 - Agent Co-funding activities / Agent Fairs
 - PR opportunity





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